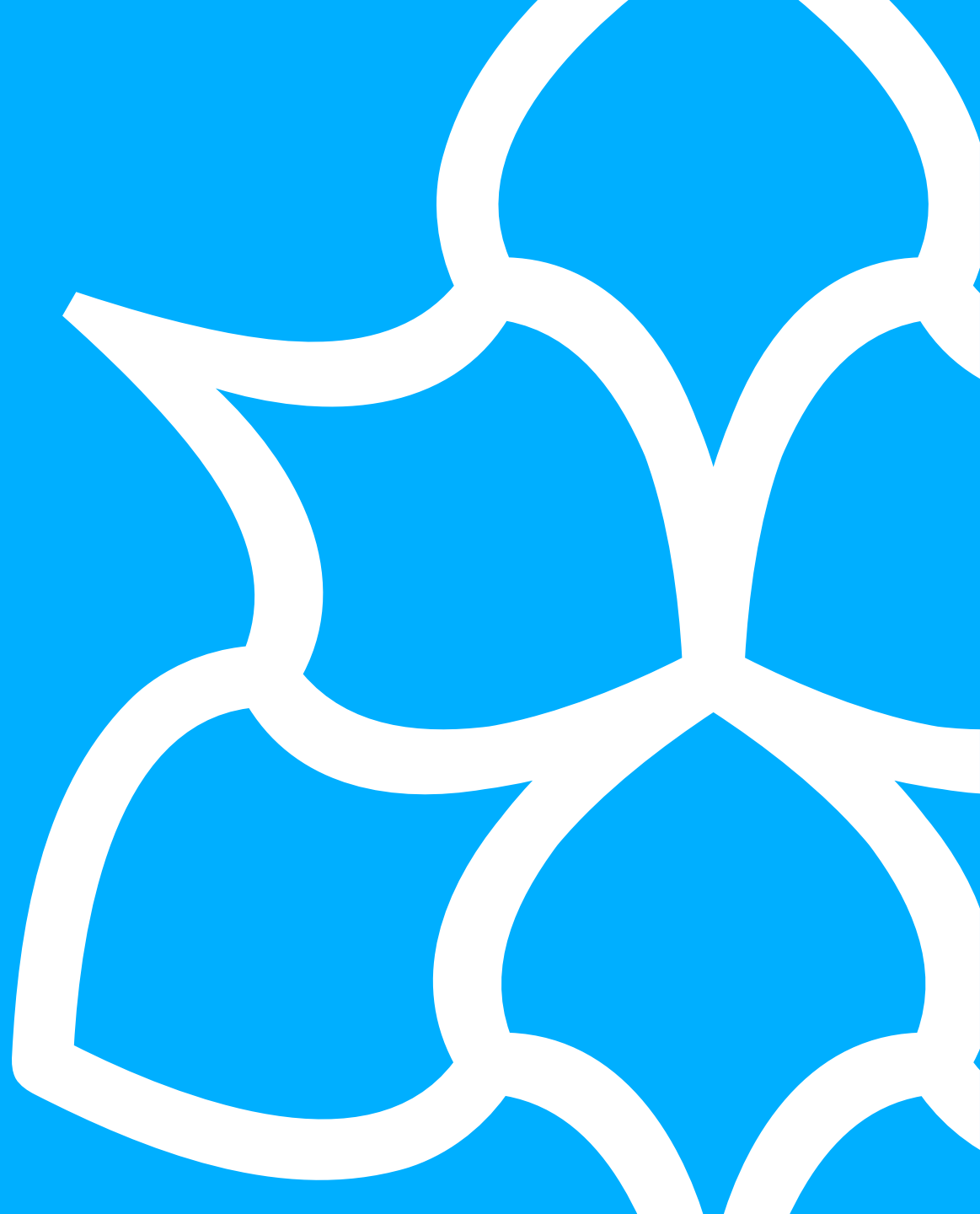


**Manchester
Metropolitan
University**

Year Tutor Welcome



Outline of Year Tutor Talk

- Overview of Year Tutor and Personal Tutor roles.
- Which members of academic staff should I contact if I need support or information?
- What other resources are available if I need support or information?
- Student Voice and Student Course Reps.
- Adapting to university life.

What does the Year Tutor Do?

- Help facilitate a smooth transition to higher education.
- Ensure support/events are provided for students to progress from level 4 to 5.

How?

- Organise and promote induction and community events.
- Arrange assessment submission support, options guidance, and summer resit support sessions.
- Liaise with student representatives and ensure that your voice is heard.



Clare Halfpenny (She/Her)

Personal Tutor

Support throughout your journey with Manchester Met

- Your personal tutor is here to support your academic journey and help you navigate university life.
- Your dedicated point of contact for guidance and advice.
- They will email you within the first couple of weeks. You can find your personal tutor on the MMU app.

Look out for your personal tutor meetings and come prepared with questions or concerns

Because of my Personal Tutor ►

**I feel like I
always have
someone
I can turn to at
University**



Who should I contact for support?

Personal Tutor. First point of contact if you need support - pastoral or with general queries.

Year Tutor. If you can't contact your Personal Tutor, or there is another reason you need to talk to someone different, then you can contact your Level 4 Year Tutor Clare on C.Halfpenny@mmu.ac.uk.

Module Leader. Contact for questions about the module teaching or assessment.

Programme Leader. Questions about the programme in general.

Student Hub

Your dedicated advice centres.

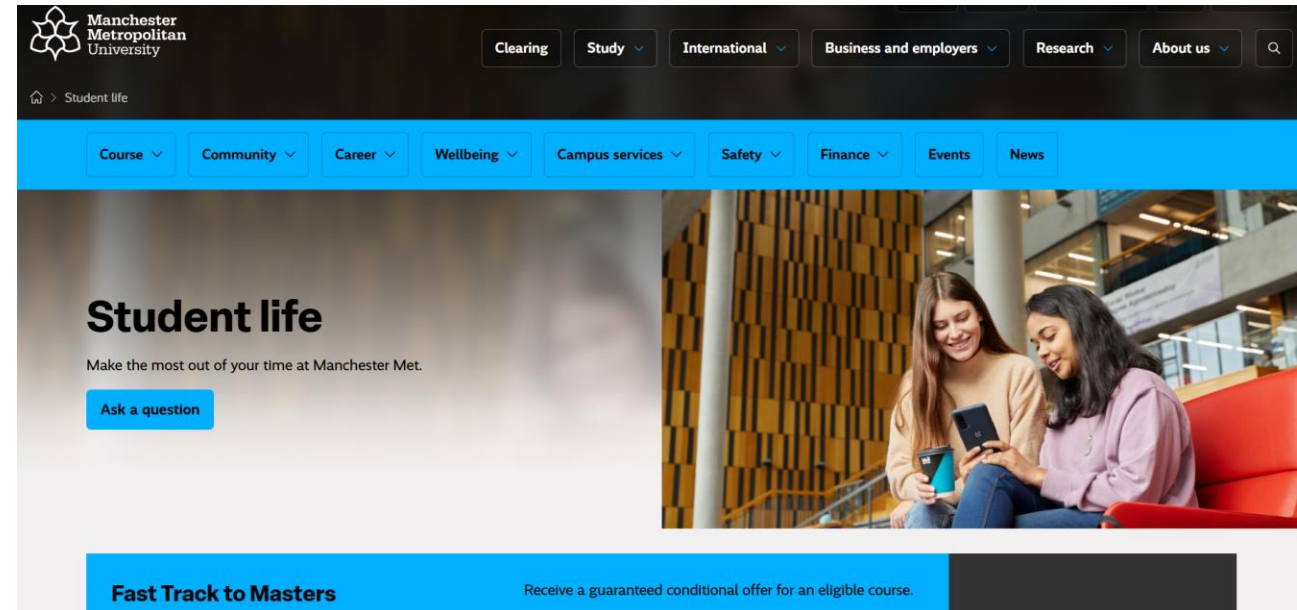
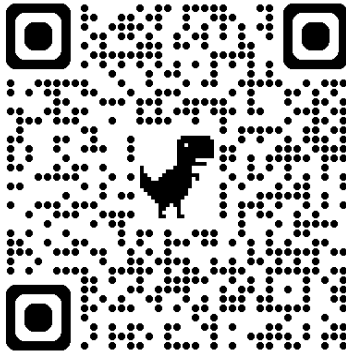
- Our friendly teams are there to help with any questions or concerns you have.
- The Student Hub is your one-stop, in person, destination for advice on finance, timetables, career services and much more.
- The **Digital Student Hub** is your online go-to resource for all study and student life support, including access to specialist services.

**Visit the Student Hubs in person | Call
0161 247 1000**



Student life website

- We have specialist teams within the university to support you in a range of situations.
- Use the App or go to the student life website to access the support available
<https://www.mmu.ac.uk/student-life>
- Hopefully you will have accessed this in your seminar today. Become familiar with this page. – most of your questions can be answered here.



Some examples of student support

Counselling, Mental Health & Wellbeing Team: <https://www.mmu.ac.uk/student-life/wellbeing/counselling-and-mental-health>

Disability Service: <https://www.mmu.ac.uk/student-life/wellbeing/disability>

Academic and Study Skills Team: <https://www.mmu.ac.uk/student-life/course/study-skills>

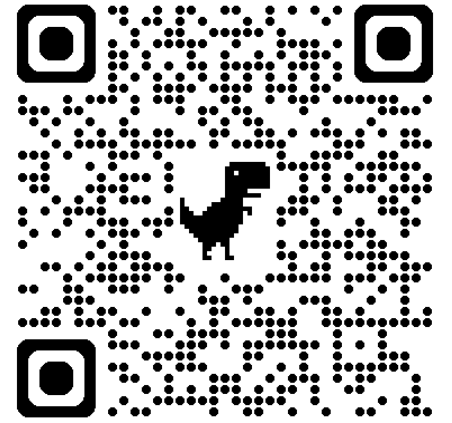
Financial Support: <https://www.mmu.ac.uk/student-life/finance>

Your personal tutor might direct you to one or more of these if they feel you would benefit from support. Feel free to contact these support services directly or discuss with your personal tutor.

Disability Support

Our disability support team helps make sure you're not disadvantaged in your studies because of a disability, health condition, or Specific Learning Difficulty.

Many students we support have unseen medical or mental health conditions, and some don't think of themselves as disabled but may still be eligible for help. If you're unsure whether they can support you, feel free to get in touch.



Get in touch

The team are available Monday to Friday, 9:00am-4:30pm.

- Call **0161 247 3491**
- Email **disability.service@mmu.ac.uk**
- Visit: Their reception is in Pod 1.01D, first floor, Business School, where you can also ask any quick queries and book or attend an appointment.
- Open a new disability support request or comment on an existing request: go to the **Digital Student Hub**.

Free Adult Mental Health Awareness Training Delivered by St John Ambulance

Would you know what to do if a friend,
classmate or colleague was struggling
with their mental health?



Build your confidence to:

- recognise common mental health conditions
- respond with empathy
- know what action to take
- signpost someone to appropriate support

3-hour face-to-face session

No formal assessment

St John Ambulance certificate valid for 3 years

16 sessions available in Semester 1 for B&L Students

AM & PM options on:

19 Oct | 28 Oct | 4 Nov | 12 Nov | 17 Nov | 25 Nov | 1 Dec | 9 Dec

Book your place now



“It was eye opening and very insightful.”

Support from other students

Register for Vygo

Known as peer-to-peer support

- Access the peer guide scheme - run by students, for students where you can get support and guidance from your peers.
- Peer guides, provide advice and guidance for you. They're on hand to listen, answer questions and share their knowledge and experience with you

The Vygo App // Peer Guides





Keep safe on campus by downloading this free app

- call **Security** for help
- request **First Aid**
- find **wellbeing** resources

Search 'SafeZone App' or



Safezone

Safety at your fingertips.

- The app is free to download, easy to use, and has loads of really useful features.
- It is your personal safety app that connects you directly to campus security, giving you peace of mind whether you're on campus or travelling.
- As long as you **raise the alert** in the below locations, help will be on its way:
 - **Our campus**
 - Along the **Oxford Road Corridor**
 - In and around the **University of Salford campus** (including MediaCity)
 - **Victoria Park** and **Fallowfield**

Download Safezone app

Student Union

From day trips to club nights. The SU is all yours.

- Your Students Union represents your interests and offers over 100 societies and activities to help you make friends, develop skills, and have fun during your time at MMU.
- An ever-changing social calendar and a free advice centre.
- Explore the union theunionmmu.org

Get involved with Students Union activities and join a society

Student Voice

Have your voice heard by the Uni

- Your voice matters and helps shape your university experience.
- We actively listen to your feedback to make meaningful changes that benefit the entire MMU community.
- Share your feedback through your programme leads and personal tutors, student reps and student officers and surveys.

Look out for the Induction survey from your Students Union and End of Module Surveys.



We gather feedback from various sources including Student Voice Meeting Minutes, Student Voice Surveys, End of Module Surveys, and the National Student Survey (NSS).

This feeds into improving your student experience.

There are now:

- More opportunities outside the learning space
- Greater student working space
- Condensed timetable
- Staggered deadlines

Feed
↔ Back 25/26

Feed ↔
Forward
26/27

...and because of this feedback

- We are celebrating our **best-ever performance in the 2026 National Student Survey (NSS)**.
- Our strongest areas include Academic Support, which achieved 90.2%, and **significant year-on-year improvements in Organisation and Management, and Student Voice**.
- The latest results add to a growing list of achievements and continue a period of strong national recognition. **Your university is currently Modern University of the Year 2026**, as named by The Times and Sunday Times University Guide, one of the most prestigious honours in UK higher education.
- Thanks for being a part of this journey. Keep sharing your thoughts, it is your feedback that that helps us further enhance your experience.

Our best results ever
for the fifth consecutive year



We provide an
outstanding student experience





You'll listen to your
coursemates

Become a student rep

Make a Difference!

Why Join?

- **Shape Your Education:** Influence positive changes and ensure student voices are heard.
- **Develop Key Skills:** Gain leadership, communication, and teamwork skills.
- **Exclusive Perks:** Free Academic Society membership, RISE Points, and Union Awards nominations.

What's Involved?

- **Minimal Time Commitment:** Just one hour a week.
- **Training and Free Merch:** Attend Rep training sessions.

**Course rep guide
and register to be a
course rep:**



Attendance and Engagement

Supporting you to succeed

- We know balancing university life can be challenging, and we want to help you stay engaged and succeed in your studies.
- Regular attendance and active participation will enhance your learning experience and help you get the most out of your Manchester Met education.
- We monitor and support your attendance and engagement to help ensure that you have an excellent experience that leads to successful outcomes.
- You will make friends and get to know the university staff. Improves your social skills and gets you ready for life after university.



**Find out more about how
attendance registration
works**





STUDENT BEHAVIOUR ESCALATION FRAMEWORK

STAGE
1



VERBAL WARNING (First Response)

- Clear verbal warning
- Reinforce expectations
- Staff record action



Outcome: Continues

STAGE
2



REMOVAL FROM SESSION

*Module Leader notified and
possible meeting determined.*

- Request departure
- Document incident
- Update Presto

Pattern Emerging

STAGE
3



MEETING WITH PL (DEL/HoD informed)

- Formal written warning
- Meeting with PL (DEL/HoD informed)
- Clear expectations



No Improvement

STAGE
4



STUDENT CASE MANAGEMENT

- Referral under Code of Conduct
- Meeting with student case management
- Formal investigation/sanctions



MIBT STUDENT AWARDS NIGHT

CELEBRATING STUDENT EXCELLENCE & ENGAGEMENT

NOMINATIONS OPEN

NOMINATIONS OPEN: WEEK 8 (SEM 1)



ALL STAFF AND STUDENTS CAN NOMINATE



SHORTLIST DECIDED

CLOSE: 26th FEB



SHORTLIST DECIDED

NOTIFICATIONS SENT



ALL NOMINATED STUDENTS NOTIFIED & SENT THEIR NOMINATION!

Helps underperforming and on the cusp students, high achievers.

BOOSTS STUDENT ENGAGEMENT!

AWARD CATEGORIES



STUDENT OF THE YEAR

2 awards per level on each programme (L4-7)



4

5



6

7

MIBT IMPACT AWARD

INTERNATIONAL STUDENT OF THE YEAR AWARD



PST AWARD



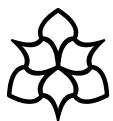
NOT LIMITED TO ACADEMIC EXCELLENCE OR ACHIEVEMENT. CAN BE BASED ON GENERAL CONTRIBUTION OR CHARACTER.

THE MAIN EVENT MIBT STUDENT AWARDS NIGHT

**16th
APRIL**



160 STUDENTS & 25-30 STAFF IN ATTENDANCE



Manchester
Metropolitan
University

New starter checklist

Settling in during your first few weeks at Manchester Met

1. Explore your campus

Spend some time finding key spots on campus like the Library, Student's Union, and your lecture theatres.

2. Attend Welcome events

Meet your fellow students, join societies, and make your uni journey your own.

3. Get to know your support services

Start by accessing advice through your Digital Student Hub, or drop in to the Hubs in the Business School and Brooks Building – they're here to help you settle in.

4. Check your timetable daily & stay organised

Download the MyMMU App and access your timetable to plan your week so you're ready from day one.

Remember this year is all about settling in and navigating academic and university life. Embrace the opportunities and seek support if you need it.



How to keep in touch

We will get in touch with you via your student email and you may receive text messages. Check your student email daily.

Follow us on social media (**MIBT+**) – Instagram, LinkedIn and Student blog.

Check your timetable for the extended induction taking place on Wednesday 7th October. Support Services, Sports, and Students Union are attending.

See you at your IT lab sessions later. You will have chance to ask more questions then.

